

IMPORTANT INFORMATION FOR RENEWING SUBSCRIBERS:

SAME SEAT PRIVILEGE

- Your same seats from last season are being held until April 26, 2024.
- Un-renewed subscription seats will be released after this date and used for fulfilling other orders.
- Season ticket accounts are non-transferable. In fairness to other renewing season ticket holders, we will not transfer your season tickets to another individual. This means that any requests to change an account holder's name cannot be fulfilled.
- Please note that additional fees will be applied on customized payment plans.

CHANGING YOUR SUBSCRIPTION SEATS

- Changes are possible only when seats become available through cancellations.
- Changes are considered based on your number of consecutive years as a subscriber. Subscribers who are also donors (at a certain giving level) receive priority consideration during the upgrade process.
- In order to be eligible for a seat change, please pay, at minimum, the first installment of your total amount due.
- We will do our best to fulfill seat changes when requested in writing prior to the renewal date. Please a) indicate desired changes during the digital renewal process, **OR** b) on the physical renewal form you receive in the mail.
- All patrons requesting seat changes will be contacted by a Bushnell representative. The seat change process generally begins several weeks after the date the first payment is due (April 26, 2024).

PURCHASING ADDITIONAL SUBSCRIPTION SEATS

- Please either a) make a selection in the space provided during the digital renewal process OR b) on your physical renewal invoice you receive in the mail for adding seat(s) to your season package.
- It is likely that additional seats will not be close to your current subscription seat locations.
- Please do not use either form to indicate seats you would like to add for individual shows within the season ticket package. These forms are for renewing and adding seats for the full season. The Bushnell will notify you via email when pre-sale tickets are available for individual performances. Individual orders are processed separately from subscriptions and are processed at a later date.

NEW AND IMPORTANT

- ▶ **TUESDAY EVENING SUBSCRIBERS:** there is **no Tuesday Evening performance of Back to the Future.** These subscribers will have a dedicated presale day to purchase great tickets to this show.
- ▶ **FRIDAY AND SATURDAY EVENING SUBSCRIBERS:** The show starts earlier—please note that **curtain will be at 7:30pm** for these performances, starting with A Beautiful Noise.
- ▶ Subscription performances for **The Lion King** are **November 13-17** and **November 19.**
- ▶ **The subscription price map has changed!** Please visit bushnell.org/Shows-Concerts/Broadway-Subscription to view the new price scale.
- ▶ Beginning with the 24-25 Broadway Season, The Bushnell is **moving to a new ticketing platform.** You will receive in an email to activate your account. For more information visit bushnell.org or call the Box Office at 860.987.5900.
- ▶ We will **no longer be offering consign-back** on tickets. If you cannot make your show, you may a) exchange into another sub-eligible performance of the same show or b) donate the value of your ticket to The Bushnell as a tax credit. Changes must be done before curtain.
- ▶ The fees itemized on your statement include The Bushnell's \$5 per event ticket Public Access Surcharge (PAS), as well as a \$15 per package seat fee.

BROADWAY CIRCLE

- ▶ Broadway Circle seats include **prime center-orchestra seating.** Seats in the Broadway Circle are only available to Annual Fund members who **give \$750 per seat (at minimum).**

In addition to premier seats, you'll also receive:

- ✓ Invitations to unique and exclusive events
- ✓ Access to donor-reserved seats
- ✓ Access to Horace Bushnell private dining suite
- ✓ Series ticket seating upgrade priority

To learn more about seats in this area or to become a member, contact Antay Bilgutay (abilgutay@bushnell.org).