<u>PRINCE ROYCE – ALTER EGO TOUR</u> SOUNDCHECK EXPERIENCE VIP PACKAGE – IMPORTANT INFO

Thank you for purchasing a PRINCE ROYCE VIP Package. Package details subject to change without notice. Your merchandise items that are included in the package will be available for pickup at the venue the day of the show. All VIP tickets will be issued at the designated VIP check in location (or other designated location at the venue) prior to the show on the date of the event only.

CHECK-IN LOCATION & TIME INFORMATION WILL BE EMAILED OUT BY VIP NATION (from info@vipnation.com) 3-5 DAYS PRIOR TO THE DAY OF THE SHOW. If you have not received this 3 days before the show please contact us immediately. All VIP packages are WILL-CALL only (ticket will be at VIP Nation check-in). All packages are NON-REFUNDABLE. All sales are final. You must bring a valid PHOTO ID matching the PURCHASER/ATTENDEE NAME on this order. Those who cannot present a photo ID matching the PURCHASER name on the order will be turned away.

If you have any questions regarding the ticket portion of your purchase or have not received your confirmation email, please call 860-987-5900. PRINCE ROYCE VIP Packages CANNOT BE RESOLD. Please check with the venue directly for any age restrictions.

If you have ACCESSIBLE needs: please call or email our customer service representatives as soon as you have placed your order, and we will do our best to accommodate your needs based on availability.

If you have any questions about VIP packages please email <u>info@vipnation.com</u> or call 888- 458- 8297.