



# NEXT STEPS

**TOOLS & RESOURCES**  
for Transitioning to Your Next Job



*Rapid Response  
Team Presentation*

# **Rapid Response Team Agenda**

- Unemployment Insurance Benefits
- Jobseeker Services
- Training Opportunities for Dislocated Workers
- Health Insurance Options
- Community Support Services

# Unemployment Insurance Eligibility Requirements



Temporary income while you are between jobs and looking for work

# Unemployment Insurance Eligibility Requirements

You must have earned sufficient wages

**COMPANY NAME & ADDRESS**  
1234 Sample Ave  
Your City, CA 90000  
(800) 920-1234

**Employee Information**  
John Doe  
1234 Sample St  
Your City, CA 9000  
SSN: .....1234

**Pay Period**  
Pay Period Begin: 9/23/2012  
Pay Check Date: 10/12/2012

**Tax Information**  
Tax Date: Federal  
Marital Status: Single  
Allowances: 0 Dep/Ca  
Age: SM-1 Inc

**Earnings**  
Current YTD

**Taxes**  
Current YTD

**Description**  
Regular  
Hours:  
Pay Rate:

**Totals:**  
Federal Withholding  
FICA/Medicare  
FICA SS Tax  
CA Withholding  
CA OASDI

**Totals:**  
Total Gross:  
Ded Taxable Gross:  
Total Taxes:  
Total Deductions:  
Net Pay:

Claim Effective:	Base Period (Wages Used to Establish a Claim):
Jan, Feb, March	Last 3 months of the year before last & first 9 months of last year
Apr, May, June	All 12 months of last year
July, Aug, Sept	Last 9 months of last year and first 3 months of this year
Oct, Nov, Dec	Last 6 months of last year and first 6 months of this year



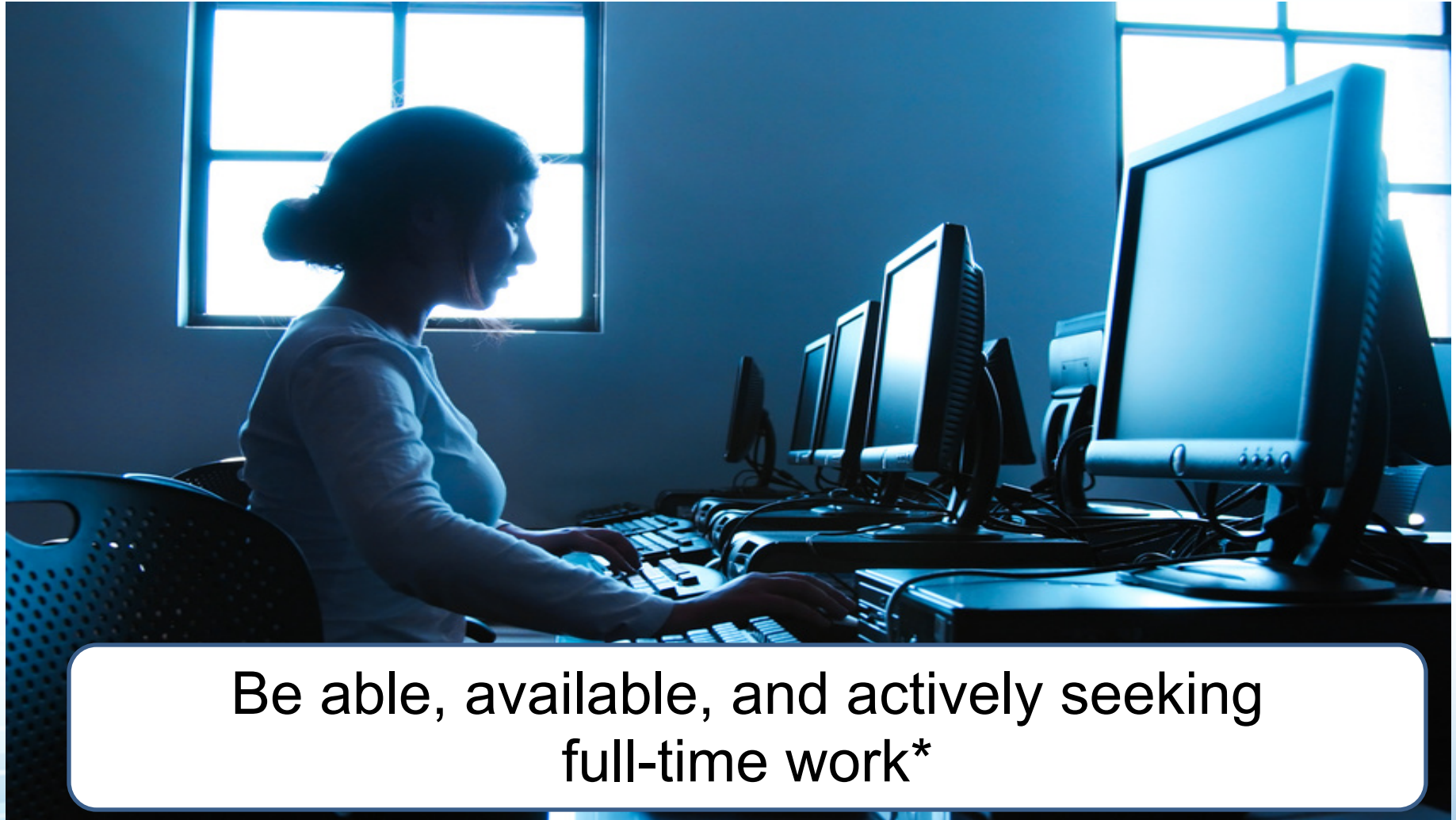
# Unemployment Insurance Eligibility Requirements



Be unemployed through no fault of your own



# Unemployment Insurance Eligibility Requirements



Be able, available, and actively seeking  
full-time work\*



# Unemployment Insurance Eligibility Requirements

CT.gov State of Connecticut Governor Dannel P. Malloy

CTHires

To see all employment details and resumes, job seekers and employers, you must register.

Username Password Sign In

Not Registered? | Forgot Username and/or Password? | En Español

Job Seekers FIND A JOB Employers FIND AN CANDIDATE

Search Enter Keyword Zip Code or City Statewide Search

Advanced Search

Job Seekers  
Find a Job  
Explore Careers  
More Job Seeker Options

Employers  
Find a Candidate  
Post a Job Opening  
More Employer Options

Labor Market Analysis  
Area Profile  
Occupation Profile  
More Labor Market Analysis

Resources & Services  
O\*NET  
UI RESEA  
Training Providers and Schools  
Employer Recruitments  
Career Fairs  
Eastern CT Manufacturing Pipeline Initiative

f t in

You must be registered with employment services  
[www.cthires.com](http://www.cthires.com)

# When Can I File a Claim For Unemployment Benefits?

- Once you worked your last day, or if your hours are reduced.
- Your claim is effective the Sunday of the week you file your new claim.





# How Do I Apply?

## Using CTDOL's Online Benefits System

[www.filectui.com](http://www.filectui.com)

Hang up and  
**LOG-ON**

Our phone system for filing weekly unemployment claims & account status inquiries will soon be phased out.

LEARN  
MORE

**\*\*Please note: the start date for your claim is always on the Sunday of the week when you submit the application for benefits. As a rule, claims are not backdated to your last day of work.\*\***

### File or Reopen Your Unemployment Claim

**NEW!!!** - Please select this service to file a NEW CLAIM or to REOPEN an existing claim.

- [Instructions on How to File on CT Direct Benefits Site](#)

**PLEASE NOTE:** This service does not support Weekly/Continued Claim filing.

### File Your Weekly Claim and Manage Your Unemployment Claim

**Use this service for the following:**

- File your Weekly/Continued Claim
- Select/Change Direct Deposit or Debit Card
- Check status of your most recent payment
- View Payment History

Live Chat is currently unavailable due to increased seasonal claim activity to allow DOL staff to process unemployment claims. If you need assistance with your claim, please visit a full service American Job Center. Locations and hours can be found [here](#).

### Claimant's Guide to Unemployment Benefits

Effective October 7, 2018, the maximum weekly benefit rate (WBR) will be \$631

**QUICK CLICK** – Use our Online Assistance Center for help with these topics:

**Please allow approximately 3 – 5 business days for requests below to be processed.**

**Please note: If you have returned to work please stop filing your weekly claim. Please be advised that the week you return to full time work is the week your unemployment must end. If you wish to report your return to work status, please click on the link below entitled "Return to Work Form."**

- Address Change Request
- Missed filing a weekly claim (one week)
- My Unemployment Account is Locked
- File an appeal online
- 1099G Tax Form Requests
- Void 11
- Hearing forms
- Report unauthorized change
- American Job Center information
- Overpayment Assistance
- I live out of Connecticut and need help filing
- Direct Deposit or Debit Card?

# Filing a Claim for Benefits – Step 1

Log on to: [www.filectui.com](http://www.filectui.com)

Click on the **Blue Button**

- Site available 24 hours a day
- Valid email address required
- Be prepared to answer questions relating to your work history for the past 24 months



File or Reopen Your  
Unemployment Claim

**NEW!!!** - Please select this service to file a  
NEW CLAIM or to REOPEN an existing claim.

• [Instructions on How to File on CT Direct Benefits Site](#)

**PLEASE NOTE:** This service does not support  
Weekly/Continued Claim filing.

## Welcome to CT Direct Benefits!

Already filed a new claim?

**Weekly claims must be filed on the [Labor Department's Account Management Portal](#)** For weekly claims, a new account - different from the one used to file a new claim - must be created.

Filing a new claim or reopening a claim?

This system will send you **important email confirmations** when the following actions take place: account created; claim submitted; claim processed. If you do not get an email after these steps, check the SPAM or JUNK MAIL folder in your email account.

### **Live Chat for Questions or Concerns regarding your claim**

If you have a question regarding filing a new claim or reopening a claim or a question or concern regarding an existing claim, please click the Live Chat button on the top right corner of the screen. Live Chat is available on Tuesdays and Thursdays from 8:00 to 12:00.

**Due to the unemployment rate being very low, no extension of unemployment compensation benefits has been authorized at this time.**



Click "Apply for Benefits" to file your new claim  
for unemployment compensation



Apply for  
Benefits



Am I  
Eligible



Talk to  
Live Agent

# Report Dismissal Payments when you file the NEW Claim

Other payments include:

- Wages in Lieu of Notice
- Holiday Pay
- Retention Bonus
- Dismissal Pay
- Personal Time Off

\*Did or will you receive severance pay?

--None--

\*Did or will you receive vacation pay on or after your last day of work?

--None--

\*Did or will you receive any other payments upon separation from the employer?

--None--

\*Reason for Separation from Job

--None--

\*Is this separation from this employer part of a mass layoff of 20 or more employees who work in Connecticut?

--None--

Choose the separation reason that best describes your situation.

If you are still employed part-time, put Lack of Work.

Save

Delete Claim and Start Over

Previous

Next



# Taxes

## **Benefits are taxable by IRS & State of CT**

- Voluntary 13% Withholding
  - 10% Federal
  - 3% State of CT
- 1099G tax forms can be downloaded from your account in January

# Filing a Claim for Benefits – Step 2

## Selecting a Payment Method



Key Bank Issued  
Debit Card



Direct Deposit to personal  
checking or savings account

- You must sign up online to receive payment via direct deposit.
- If you do not sign-up on-line you will receive payment via Debit Card once first payment is authorized.

# Filing a Claim for Benefits – Step 2

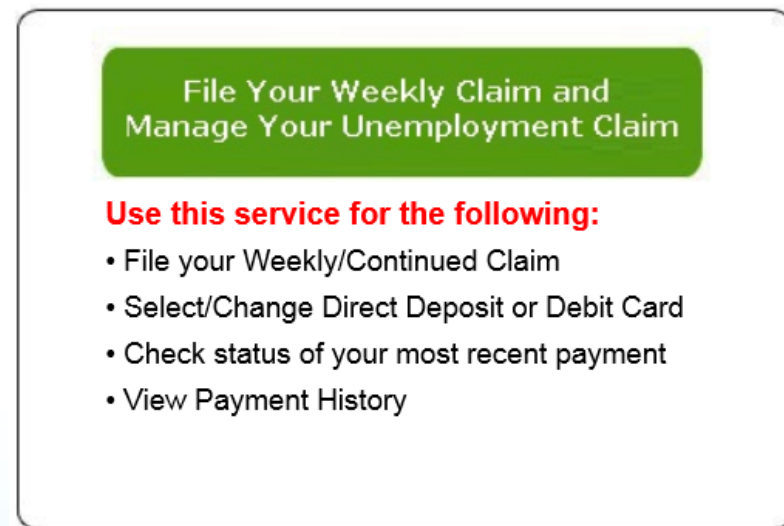
## Selecting a Payment Method

Log on to: [www.filectui.com](http://www.filectui.com)



Click on the **Green Button**

- Create a User Account separate from the one you created when filing the new claim.
- Have banking information handy.
- You will receive a confirmation letter in the mail.



# Create an Account

To Access Direct Deposit, File Weekly Claims,  
Perform Claim Inquiry

## Claimant Information Links

- › General UI Eligibility Information
- › Claimant's Guide
- › Telebenefits Line
- › Claimant Help
- › Claimant FAQ

## Employer Information Links

- › Employer's Guide
- › Employer Tax Internet Services Listing
- › Employer Tax Help
- › Employer FAQ

## General Site Information

- › Hours of Operation
- › Contact Us
- › Site FAQ

**WARNING: USING TABLETS OR SMARTPHONES CAN DELAY PROCESSING AND/OR PAYMENT OF YOUR CLAIM FOR UNEMPLOYMENT BENEFITS. THE USE OF A DESKTOP OR LAPTOP IS RECOMMENDED.**

**PLEASE NOTE!** In order to use this system you must establish an account with a new User ID. To do so, select "Create an Account" from the appropriate menu below.

### Account Options

Claimants without an account

› [Create an Account](#)

Employers without an account

› [Create an Account](#)

Claimants or Employers with a User ID, please login

User ID

Password

**LOGIN**

### Claimant account options

- › [Forgot User ID](#)
- › [Forgot Password](#)

### Employer account options

- › [Forgot User ID](#)
- › [Forgot Password](#)

Claimants must complete filing during the **hours of operation** in order for your information to be saved.  
This application will time-out after 10 minutes of inactivity to protect your privacy.  
This site is best viewed in Internet Explorer 6.0 or higher



# Selecting a Payment Method

## Direct Deposit

[www.filectui.com](http://www.filectui.com)



CONNECTICUT DEPARTMENT OF LABOR TAX AND BENEFITS SYSTEM

||| [Eligibility Info](#) | [Claimant's Guide](#) | [Telebenefits](#) | [Claimant Help](#) | [FAQS](#)

[Main Menu](#)

[Change Account Information](#) | [Change Password](#) | [LOGOUT](#)

Welcome **SUSAN FRACASSO**  
Please make a selection.

For your own security, please logout when finished using this system.

To file a new claim or to reopen an existing claim, [click here](#)

To access your 1099G tax information online, [click here](#)

**FILE A CONTINUED CLAIM**

This section is for filing your Weekly Continued Claim if you are currently claiming unemployment benefits.

**PERFORM A CLAIM INQUIRY**

This section lets you perform a Continued Claim Inquiry and review your Benefits Payment History.

**SELECT / MODIFY PAYMENT OPTION**

You may use this section to select your payment option. For more information on payment options please visit [NoPaperChecksCT.com](http://NoPaperChecksCT.com)



# **Filing a Claim for Benefits – Step 3**

## **Filing Weekly Continued Claims**

- You must file a weekly continued claim in order for a payment to be processed
- You will be notified by email as to when to begin filing your first weekly claim
- When filing weekly, you are claiming benefits for the prior week

# Filing Weekly Continued Claims



**Continued Claims can be filed online:**

Sunday: 12 a.m. to 11 p.m.

Monday – Friday: 6 a.m. to 8 p.m.

# Filing Weekly Continued Claims Online

Log on to: [www.filectui.com](http://www.filectui.com)

Click on the **Green Button**

- Log-in with your user name and password
- Be prepared to answer questions regarding your weekly eligibility
- If you worked at all, you must report your gross earnings and hours worked, even if you have yet to be paid



File Your Weekly Claim and  
Manage Your Unemployment Claim

**Use this service for the following:**

- File your Weekly/Continued Claim
- Select/Change Direct Deposit or Debit Card
- Check status of your most recent payment
- View Payment History



# Filing Weekly Continued Claims Online



CONNECTICUT DEPARTMENT OF LABOR TAX AND BENEFITS SYSTEM

||| [Eligibility Info.](#) | [Claimant's Guide](#) | [Telebenefits](#) | [Claimant Help](#) | [FAQS](#)

[Main Menu](#)

[Change Account Information](#) | [Change Password](#) | [LOGOUT](#)

Welcome **SUSAN FRACASSO**  
Please make a selection.

For your own security, please logout when finished using this system.

To file a new claim or to reopen an existing claim, [click here](#)

To access your 1099G tax information online, [click here](#)



**FILE A CONTINUED CLAIM**

This section is for filing your Weekly Continued Claim if you are currently claiming unemployment benefits.

**PERFORM A CLAIM INQUIRY**

This section lets you perform a Continued Claim Inquiry and review your Benefits Payment History.

**SELECT / MODIFY PAYMENT OPTION**

You may use this section to select your payment option. For more information on payment options please visit [NoPaperChecksCT.com](http://NoPaperChecksCT.com)

# Performing a Claim Inquiry On-line

Sunday: 12 a.m. to 11 p.m.

Monday – Friday: 6 a.m. to 8 p.m.

To file a new claim or to reopen an existing claim, [click here](#)

To access your 1099G tax information online, [click here](#)

FILE A CONTINUED CLAIM

This section is for filing your Weekly Continued Claim if you are currently claiming unemployment benefits.



PERFORM A CLAIM INQUIRY

This section lets you perform a Continued Claim Inquiry and review your Benefits Payment History.

SELECT / MODIFY PAYMENT OPTION

You may use this section to select your payment option. For more information on payment options please visit [NoPaperChecksCT.com](http://NoPaperChecksCT.com)

# How Much Will I Receive?

Base Period = 4 calendar quarters

WBR = Weekly Benefit Rate

(Approximately  $\frac{1}{2}$  gross weekly wage)

26 weeks of full benefits

52-week benefit year (starts when you file a new claim)

Maximum benefit amount:

(Total unemployment \$ available over a benefit year)

WBR x 26 (CT Max. \$649 x 26 = \$16,874)



***There are no extensions!***

# How Much Will I Receive?

\$15 Dependency Allowance

up to a maximum of 5 dependents (\$75)

**Must be the main support**

## **Children**

- Under 18 or
- Under 21 & a full time student
- Disabled children of any age

## **Non-working Spouse**

- Must live in household, be currently unemployed, not collecting unemployment, and either has not worked in the last 3 months, be pregnant, or have a long-term disability



# Reasons Benefits May Be Reduced or Denied

- **Dismissal Payments**
  - Notice Pay
  - Severance
  - Retention Bonus
  - Vacation/Personal Time
- **Other Income**
  - Part-time Employment
  - Pensions/Retirement Plans





# Payments That May Reduce Benefits: Part-Time Employment

## Example:

Weekly Benefit Rate	\$300
P/T Gross Earnings	\$ 90
$2/3 \times \$90 =$	\$ 60

\$300 (WBR)
<u>- 60</u> (2/3 of P/T Gross)
\$240 (Partial Benefit)

***Extends Number of Weeks  
Benefits to 32.5***





# Payments That May Reduce Benefits: Pensions

## Pension and 401K

- Only payments from employers who contributed to the plan in the past 2 years are deductible
- Deductions from UI benefits begin upon receipt of first payment
- No effect on benefits if rolled over to other qualified plan



# Reduction in Benefits Pension Offsets – Lump Sum

## *Example:*

Weekly Benefit Rate                      \$300  
401K lump sum distribution    \$50,000  
Employer part of the \$50K = \$20,000  
Age and sex of worker = 50 year old male  
Life expectancy of worker = 29 years  
Prorated Weekly Pension = \$13.62  
    (\$20,000 /29 year life expectancy/52 weeks)  
\$300              WBR  
- 13.62        Prorated weekly pension  
\$286              Adjusted benefit (after rounding)  
**\* Extends number of weeks to 27.27**



# Reduction in Benefits

## Pension Offsets – Monthly Pension

*Example:*

### PENSIONS

Weekly Benefit Rate	\$300
Monthly Pension	\$500
Prorated Weekly Pension	\$115.38

\$300.00	WBR
<u>-115.38</u>	Prorated weekly pension
\$184.00	Adjusted benefit (after rounding)

**\* Extends number of weeks to 42.39**



# Weekly Eligibility Requirements

Be able and available for full-time work\*

Make reasonable efforts to find work (Minimum of three employer contacts on two separate days)

File a weekly continued claim





# Example: Monthly Work Search Record

*Keep track of all your work search efforts*

Date of Contact	Employer Name, Address and Telephone Number	Method of Contact (In-person, mail, internet)	Name of Contact Person	Job/Position Applied For	Result of Contact (waiting, pending, not hired, interviewed)

# Weekly Eligibility Requirements

You may be selected to participate in a Work Search Audit or a Reemployment Services and Eligibility Assessment (RESEA) at an American Job Center

If selected, provide proof of job search efforts, complete a full CTHires registration, and any other required forms

Participation is a ***condition of eligibility*** for unemployment benefits





# Have a Problem or Question?

[www.filectui.com](http://www.filectui.com)

## TWO OPTIONS

Live Chat is currently unavailable due to increased seasonal claim activity to allow DOL staff to process unemployment claims. If you need assistance with your claim, please visit a full service American Job Center. Locations and hours can be found [here](#).

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### [Claimant's Guide to Unemployment Benefits](#)

Effective October 7, 2018, the maximum weekly benefit rate (WBR) will be \$631

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**QUICK CLICK** – Use our Online Assistance Center for help with these topics:

---

**Please allow approximately 3 – 5 business days for requests below to be processed.**

**Please note: If you have returned to work please stop filing your weekly claim. Please be advised that the week you return to full time work is the week your unemployment must end. If you wish to report your RTW status, please report to one of our [American Job Centers](#) for assistance.**

- [Address Change Request](#)
- [Missed filing a weekly claim](#) (one week)
- [My CT Tax and Benefits Account is Locked](#)
- [File an appeal online](#)
- [1099G Tax Form Requests](#)
- [Void 11](#)
- [Hearing forms](#)
- [Report unauthorized change](#)
- [American Job Center information](#)
- [Overpayment Assistance](#)
- [I live out of Connecticut and need help filing](#)

### [Next steps after filing your Unemployment Claim](#)

**Lost your Debit Card? Call Key Bank Customer Service at 1- 866-295-2955**

# Have a Problem or Question? In-Person Assistance

## [www.jobcenterct.com](http://www.jobcenterct.com)



American Job Centers offer no-cost services to jobseekers, in convenient locations throughout the state. Check out the employment & training opportunities at your local office.



### Upcoming Hiring Events

Interviews at American Job Centers with employers that have specific openings.



### Free Workshops

Check out our weekly workshops.



### CT Hires - Job Bank

A free online job bank; post your résumé, search for jobs, and access career sites.



### Need Help With Your UI Claim?

Visit a UI Benefits Specialist at an AJC office or use our Online Assistance Center

[For a complete list of Employment Services click here](#)



We want to hear from you!  
Fill out our quick survey  
and share your AJC experience

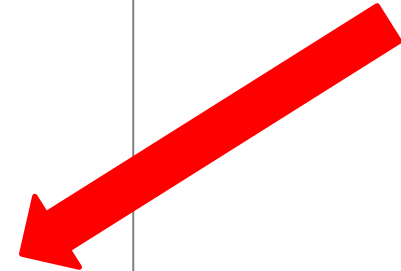


American Job  
Center Locator



File for  
Unemployment  
Insurance

CLICK OPTION



# American Job Center Services

- Free Job Search Support & Unemployment Insurance Assistance
- Offices throughout the state and country  
([www.careeronestop.org](http://www.careeronestop.org))
- Services are free of charge and you do not have to be unemployed



# American Job Center Locations

## Comprehensive Offices

### Sites that offer a full range of services

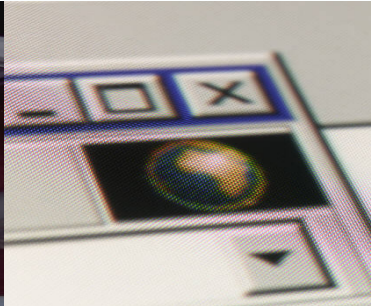
Bridgeport	2 Lafayette Square(GPS Users: 350 Fairfield Avenue)	(203) 455-2700
Hamden	37 Marne Street	(203) 859-3200
Hartford	3580 Main Street	(860) 256-3700
Montville (GPS Users: Uncasville)	601 Norwich-New London Turnpike., Suite 1	(860) 848-5200
New Haven	560 Ella T. Grasso Boulevard	(203) 624-1493
Waterbury	249 Thomaston Avenue	(203) 437-3380

## Affiliate Offices

### Not all services are available at these sites

Ansonia	4 Fourth Street	(203) 397-6647
Bristol	430 North Main Street at Tunxis Community College	(860) 899-3620
Danbury	185 Main Street	(203) 730-0451
Danielson	562 Westcott Road	(860) 774-4077
Derby	101 Elizabeth Street	(203) 734-3443
East Hartford	417 Main Street at Goodwin College	(860) 929-3880
Enfield	170 Elm Street at Asnuntuck Community College	(860) 745-8097
Manchester	893 Main Street	(860) 643-2222
Meriden	87 West Main Street, 2 <sup>nd</sup> Floor	(203) 238-3688
Middletown	272 South Main Street	(860) 347-7691
New Britain	260 Lafayette Street	(860) 899-3500
New Haven	560 Ella T. Grasso Boulevard	(203) 624-1493
Stamford	141 Franklin Street, 2 <sup>nd</sup> Floor	(203) 353-1702
Torrington	59 Field Street	(860) 496-3500
Willimantic	1320 Main Street, Tyler Square	(860) 450-7603
Winsted	55 Park Place at Northwestern Community College	(860)

# American Job Center Services



- Computers, Copiers, Mail, Fax, Internet Access, Résumé & Cover Letter Services
- Labor Market Information
- Re-employment Workshops
- Career Counseling & Veteran Services
- Employer Recruitment Events



# CTHires [www.cthires.com](http://www.cthires.com)

## CT's free employment & training site



To see all employment details and resumes, job seekers and employers, you must register.

[Sign In](#)

[Not Registered?](#) | [Forgot Username and/or Password?](#) | [En Español](#)



Search

Statewide ☐

[Search](#)

[Advanced Search](#)

### Job Seekers

[Find a Job](#)  
[Explore Careers](#)  
[More Job Seeker Options](#)

### Employers

[Find a Candidate](#)  
[Post a Job Opening](#)  
[More Employer Options](#)

### Labor Market Analysis

[Area Profile](#)  
[Occupation Profile](#)  
[More Labor Market Analysis](#)

### Resources & Services

[O\\*NET](#)  
[UI RESEA](#)  
[Training Providers and Schools](#)  
[Employer Recruitments](#)  
[Career Fairs](#)  
[Eastern CT Manufacturing Pipeline Initiative](#)



# CTHires Personalized Dashboard

My Individual Workspace

My Dashboard

How We Can Help You

Directory of Services

My Resources

Quick Menu

Job Search

Resumé Builder

My Portfolio

Services for Individuals

Career Services

Job Seeker Services

Education Services

Labor Market Services

Workplace Training


Communication Center

Appointment Center

Assistance Center

Learning Center

Customer Satisfaction Survey



Welcome to My Individual Workspace [Christine Flammia](#).  
This page introduces you to system features and offers suggestions. Select from the items below to start customizing the content that interests you.

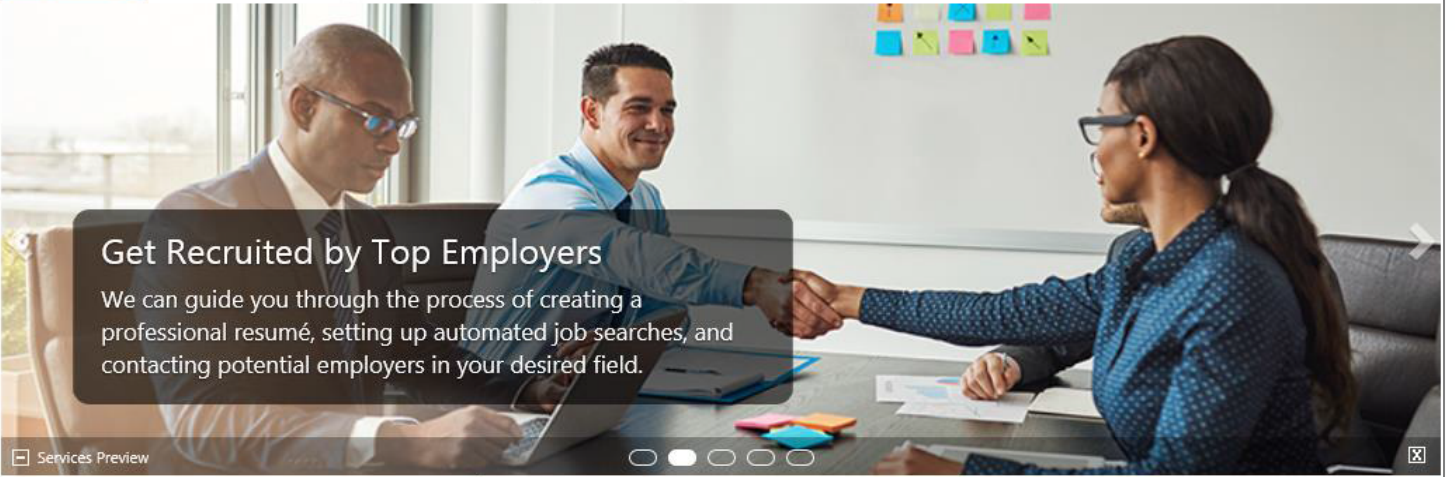
[For a tutorial click the video icon](#)

My Dashboard


How We Can Help You

Directory of Services


My Resources



Career Services



[Career Explorer](#)  
Learn what career or type of job best suits you.




[Career Informer](#)  
Highlight a specific occupation and display detailed information about it.

[More Career Services](#)


Financial Services

[More Financial Services](#)


Job Seeker Services



[Job Search](#)  
Find current job openings.




[Resumé Builder](#)  
Create, store and update your resumé online.



[Virtual Recruiter](#)  
Create a system job search alert.


[More Job Seeker Services](#)

Current Events




[Workshop/Training](#)

3




[Job Fair](#)

0



[Meetings](#)


0



[Rapid Response](#)

0

My Personal Profile



[My Background](#)

0 Employment Histories


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# CT Department of Labor: [www.ct.gov/dol](http://www.ct.gov/dol)

[Home](#) [About Us](#) [FAQs](#) [News](#) [Contact Us](#) [Local Offices](#) [Páginas en Español](#)

JOB SEARCH

☐  
☐  
☐  
☐  
☐  
☐



**Don't Lose Your Benefit Payments!**

JOB SEARCH

☒  
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**Keep Track of Your Job Searches!**

**Learn More!**



**KURT WESTBY**  
COMMISSIONER

Welcome to the Connecticut Department of Labor's website – your online information center for workforce services and programs.

The latest issue of *Labor Matters* highlights DOL programs, services and staff. Find the online version [here](#).

[Report UI Fraud](#) | [Posters and Publications](#) | [Laws and Legislation](#) | [The CT minimum wage is \\$10.10 per hour](#) | [CT Unemployment Rate: 4.2%](#)

### News and Announcements

**Following the U.S. Supreme Court's ruling** in Janus v. AFSCME Council 31 on the rights and duties of CT public-sector employers and employees, the Attorney General's office has issued this guidance: [Guidance on Janus v. AFSCME](#)

**Looking for employment or unemployment help?** Our new webpage, [www.JobCenterCT.com](http://www.JobCenterCT.com) provides direct links to help with UI claims, job search, hiring events and more.

Check out CT's new [Employer Resource Card](#) | [Employer Resource Guide](#) – offering a roadmap to the many programs, services and incentives that may be available to companies and organizations.

**The Eastern CT Manufacturing Pipeline Initiative** is a free training program providing the skills to become a trades worker. Military veterans encouraged to apply. [Click here](#) to learn more

**Unemployment Insurance Reemployment Services and Eligibility Assessment (UI RESEA)** is designed to help UI claimants return to work faster. If you have been selected to take part, [please click here for information](#).

**The Manufacturing Innovation Fund Apprenticeship Program** provides financial assistance to Connecticut manufacturers that have a Registered Apprentice Program. [Click here to apply or for information](#).

Looking for additional training for your current workforce?

### Program Services



**Unemployment Services:**  
Unemployment benefits for workers; unemployment tax filing and information for employers; filing appeals and more ...



**Employment and Training Services:**  
American Job Center services, workshops, recruitments, electronic job bank and more ...



**Servicios de desempleo en español**



**Programs for Employers & Employee Services:**  
Recruitment & training assistance, tax credits, Step Up initiatives, Labor Relations/ Mediation & Arbitration services and more ...



**Wage Laws and Workplace Safety:**  
Protecting our workforce, wage recovery, CONN-OSHA, helping employers comply with laws ...



**Office of Workforce Competitiveness:**  
Workforce initiatives, grant development, project ...

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# THE OFFICE OF APPRENTICESHIP TRAINING

[Home](#)

[Forms](#)

[Apprenticeship Trades](#)

[List of Sponsors](#)

[Contact](#)

## ABOUT CONNECTICUT'S APPRENTICESHIP PROGRAM

Apprenticeship is a paid training program of earning while learning. This on-the-job training, combined with classroom instruction, ensures a well-qualified, job-ready employee.

Apprenticeships generally range from one to four years and at completion, the Connecticut Department of Labor's Office of Apprenticeship Training provides a portable training credential. A Registered Apprenticeship program can help employers develop a world-class workforce, enhance productivity, profitability and the bottom line. Hundreds of companies are already benefitting their business by taking advantage of wage subsidies, tuition reimbursements, training scholarships, Step Up training subsidies, and tax credits.

**[\\*\\*Current Apprentice Job Openings\\*\\*](#)**



### EMPLOYERS

Hire and train the employees your company needs



### APPRENTICES

Interested in on-the-job training and a new career?



### GENERAL INFORMATION

Apprenticeship 101 – all the details about CT's program

# Labor Market Information



Economy ★ Workforce ★ Careers

## LABOR MARKET INFORMATION

FROM THE OFFICE OF RESEARCH







[Home](#)
[About](#)
[Publications](#)
[FAQ](#)
[Glossary](#)
[Contact](#)

[Data Tools](#)
[Event Calendar](#)
[Businesses](#)
[Job Seekers](#)
[Researchers](#)
[Students](#)

## Connecticut - LMI Latest News

- MAY 1** **May 2018 Connecticut Economic Digest:** Featuring the article "Connecticut's Short-Term Employment Projections Through 2019" the most current, up-to-date data available on the workforce and economy of the state. 
- MAY 30** **April 2018 Business and Employment Changes:** Start-ups, expansions, recruitments, staff reductions, and layoffs reported by the media, both current and future. 
- MAY 25** **Business Employment Dynamics 3Q 2017:** Gross number of jobs gained/lost at CT business establishments. 
- MAY 23** **March 2018 Labor Market Information At-A-Glance:** Latest updates for most frequently requested LMI data. 
- MAY 20** **March 2018 Local Area Unemployment Statistics:** Monthly employment, unemployment & labor force data for regions, counties, metro areas/cities, place of residence. 
- MAY 19** **March 2018 Connecticut Labor Situation:** Nonfarm jobs fall by 2,000 in March; unemployment rate at 4.5%. Revised March 2017 numbers show jobs up 7,800 y-to-y. 
- MAY 19** **Connecticut Employment Sectors:** 10 Industry sectors w/ facts, charts, year-to-year comparisons & downloadable data 

[More LMI News](#)

## Connecticut - LMI Recent Publications

Connecticut Labor Market Information Publication Quick Links

- Job Journeys Posters.** Seeking more info before making a career choice, "Job Journeys" posters can serve as a valuable resource.
- Connecticut's Manufacturing and Other Middle-Skills Jobs.** Find work in the field of manufacturing and other middle-skills jobs.
- Connecticut Career Paths 2017.** Personal guide to career decision-making. Provides the info needed to help learners, from youth to adults, make informed decisions about career choice and preparation.

## Connecticut - LMI Online Resources



### 1Q2017 Occupational Employment & Wages

Select Statewide employment & wage estimates (alphabetical)

**Occupations in Demand-What's Hot** Updated Daily

**Connecticut Employer Search** Updated Oct'17

**Connecticut Economic Scorecards** Updated Mar'18  
Workforce • Business • Consumer

**Education & Training Connection** Updated Weekly

**Job & Career Connection**




**Reemployment Portal** Updated Weekly

**STEM:Science, Technology, Engineering, Math**

## Connecticut Regional Information

Current employment statistics, labor force, employment and wages by occupation, detailed employment by industry, worksites by size, local area unemployment statistics, economic indicators, training programs available and related publications.

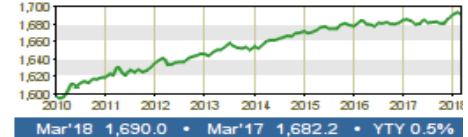
Data is available Statewide and by the following areas:

Select by LMA  Select by WDA  Select by County 

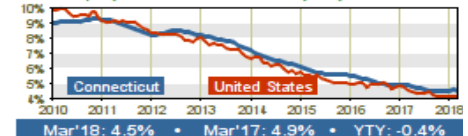
## Current Labor Market Trends

Connecticut LMI Data Quick Links

**Nonfarm Employment (sa) 2010 - Current**  
State gains 7,800 jobs year-to-year in Mar. 2018



**Unemployment Rates (sa) 2010 - Current**  
Unemployment rate down 0.4% y-to-y in Mar. 2018

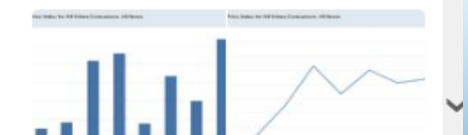


Connecticut LMI Retweeted



**St. Louis Fed**   
@stlouisfed

Consumer price index for all items rose a seasonally adjusted 0.2% in April; gain from a year earlier was 2.4%  
[bit.ly/2jLmJ37](http://bit.ly/2jLmJ37)





# Workforce Innovation and Opportunity Act (WIOA)

Goal: Help Dislocated Workers transition to new employment as quickly as possible

- ✓ Federally funded – available in every state and U.S. Territory (1-877-US-2JOBS or [www.servicelocator.org](http://www.servicelocator.org))
- ✓ No income requirements and **not** an entitlement
- ✓ Starts upon notice of layoff **if** found eligible



# WIOA Dislocated Worker Program



## Not an Entitlement

- Must qualify as a Dislocated Worker under the Workforce Innovation and Opportunity Act (WIOA)
- Based on individual need, not income or educational attainment

## Types of Services

- Customized Job Search Support
- Classroom Training
  - ✓ WIOA Eligible Training Provider List on *CTHires*
  - ✓ Must be pre-approved – no reimbursement
  - ✓ Funding caps
- On-the-job training

# WIOA Eligible Training Provider List on CTHires

The screenshot displays the CTHires website interface. At the top, a navigation bar includes links for Home, My Dashboard, Sign Out, Services for Individuals, and Services for Employers, along with a Quick Search bar. A left sidebar contains a 'Menu' section with links to 'My Individual Workspace' (My Dashboard, How We Can Help You, Directory of Services, My Resources) and a 'Quick Menu' (Job Search, Résumé Builder, My Portfolio). Below these are 'Services for Individuals' and 'Other Services' sections. The main content area features a welcome message for Christine Conte, a 'Look at Additional Training and Education Opportunities' banner, and a 'Services Preview' section. This section is divided into three columns: 'Education Services' (highlighted with a red arrow), 'Job Seeker Services', and 'My Personal Profile'. The 'Education Services' column lists 'Training Providers and Schools', 'Training and Education Programs', and 'Eligible Training Provider List' (which is highlighted with a red arrow). The 'Job Seeker Services' column lists 'Job Search', 'Résumé Builder', and 'Virtual Recruiter'. The 'My Personal Profile' column lists 'My Background', 'Employment Histories', 'Education Histories', 'Certificates', and a link to 'View your Personal Profile and Contact Information'.

Menu

Home My Dashboard Sign Out Services for Individuals Services for Employers Quick Search

My Individual Workspace

- My Dashboard
- How We Can Help You
- Directory of Services
- My Resources

Quick Menu

- Job Search
- Résumé Builder
- My Portfolio

Services for Individuals

Other Services

CTHires

Welcome to My Individual Workspace Christine Conte. [View your Personal Profile and Contact Information.](#)

This page introduces you to system features and offers suggestions. Select from the items below to start customizing the content that interests you.

My Dashboard How We Can Help You Directory of Services My Resources

Look at Additional Training and Education Opportunities

We can show you training courses in your area and online that may interest you, and what financial aid is available.

Services Preview

Education Services

- [Training Providers and Schools](#)  
Locate information on specific training providers and schools.
- [Training and Education Programs](#)  
Locate a training or educational program.
- [Eligible Training Provider List](#)  
Select this option to view a list of

Job Seeker Services

- [Job Search](#)  
Find current job openings.
- [Résumé Builder](#)  
Create, store and update your résumé online.
- [Virtual Recruiter](#)  
Create a system job search alert.

My Personal Profile

- [My Background](#)
  - [Employment Histories](#)
  - [Education Histories](#)
  - [Certificates](#)
- [View your Personal Profile and Contact Information](#)

# Dislocated Worker Approved Training

## WEEKLY WORK SEARCH ACTIVITIES WAIVED **IF:**

- Enrolled in training **approved** and **funded under WIOA or TAA.**
- You receive an approval of self-paid, full-time training from DOL by completing an approved training questionnaire found under hearing notices on [www.filectui.com](http://www.filectui.com)




*Unemployment limited to **26 full weeks of benefits**,  
even if in approved training*



# WIOA Dislocated Worker Program

## *INTERESTED?*

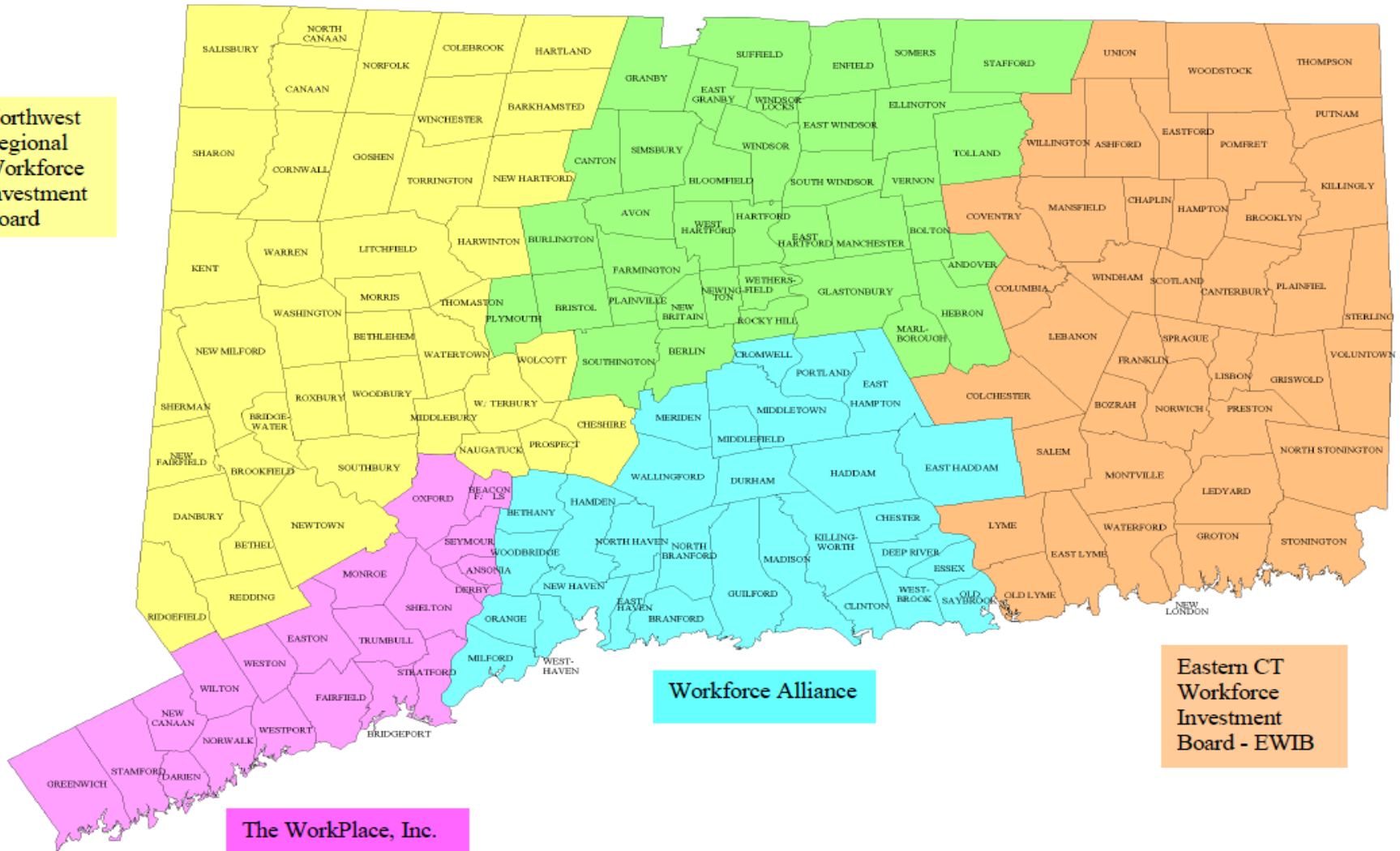
1. Complete A full  registration  
[www.cthires.com](http://www.cthires.com)
2. Attend a WIOA orientation/  
information session at your local  
American Job Center
3. Complete Dislocated Worker  
Certification and provide necessary  
documentation



# Workforce Development Board Areas

Capital Workforce Partners

Northwest  
Regional  
Workforce  
Investment  
Board



Eastern CT  
Workforce  
Investment  
Board - EWIB

The WorkPlace, Inc.

# American Job Center WIOA Phone Numbers

## NORTHWESTERN CONNECTICUT

Danbury	(203) 730-0451
Torrington	(860) 496-3500
Waterbury*	(203) 574-6971

## NORTH CENTRAL CONNECTICUT

Bristol	(860) 899-3620
East Hartford	(860) 929-3880
Enfield	(860) 745-8097
Hartford*	(860) 656-2500
Manchester	(860) 643-2222
New Britain	(860) 899-3500

## SOUTH CENTRAL CONNECTICUT

Hamden*	(203) 859-3200
Meriden	(203) 238-3688
Middletown	(860) 347-7691
New Haven*	(203) 624-1493

## EASTERN CONNECTICUT

Danielson	(860) 774-4077
Montville*	(860) 848-5240
Willimantic	(860) 450-7603

## SOUTHWESTERN CONNECTICUT

Bridgeport*	(203) 333-5129
Derby; Ansonia	(203) 734-3443; (203) 397-6647
Stamford	(203) 353-1702

Outside Bridgeport Calling Area Toll Free 1-866-859-8818

\* Denotes comprehensive American Job Centers

# Trade Adjustment Assistance (TAA)

[www.doleta.gov/tradeact](http://www.doleta.gov/tradeact)

Provides assistance to workers separated from employment due to foreign competition, such as a shift in production or services to a foreign country or a decline in sales or in production of articles or supply of services.

- Training Opportunities
- Trade Readjustment Allowances (TRA)
- Reemployment Trade Adjustment Assistance (RTAA)
- Job Search Allowances
- Relocation Allowances
- Health Coverage Tax Credit (HCTC)



# Office of Higher Education and Board of Regents for Higher Education

- [www.ctohe.org](http://www.ctohe.org) or [www.ct.edu](http://www.ct.edu)
- College Degrees and Courses
- Student Financial Aid Information
- Tuition Waivers - Veterans & Seniors



# Employee Benefits Security Administration

Protects and enforces your rights under  
ERISA, COBRA, HIPAA

Toll-Free: 1-866-444-3272 or [www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)





# Health Insurance Special Enrollment Period

## [www.healthcare.gov](http://www.healthcare.gov)

HealthCare.gov

Learn

Get Covered

Log in

Español

Individuals & Families

Small Businesses

All Topics ▾

SEARCH

## Glossary

### Special Enrollment Period

Tweet

11

Like

15

Email

PRINT

A time outside of the Open Enrollment period during which you and your family have a right to sign up for health coverage. In the Marketplace, you generally qualify for a special enrollment period of 60 days following certain life events that involve a change in family status (for example, marriage or birth of a child) or loss of other health coverage. If you don't have a special enrollment period, you can't buy insurance through the Marketplace until the next Open Enrollment period. Job-based plans generally allow special enrollment periods of 30 days.

#### FIND PLANS AND PRICES

Answer a few quick questions to see available health plans and estimated premiums, including any savings you qualify for based on your income.

We'll also tell you your next steps.

START HERE »

# COBRA & Special Enrollment in An Affordable Care Act Plan

- **You can decline COBRA altogether**
  - You'll have 60 days from your last day of coverage to apply through AHCT
- **You can accept COBRA for the months that your employer covers the monthly premium**
  - You'll have 60 days from the last day of the month of your employer's contribution
  - You also have advance availability – you can apply up to 60 days early to avoid a gap in coverage.
- **You can keep COBRA beyond your employer's contribution**
  - You can apply during the next Open Enrollment, or within 60 days of your COBRA ending.

# Health Insurance

[www.accesshealthct.com](http://www.accesshealthct.com) 1-855-805-4325

How can we help you today?

Enroll Now

Sign In

Compare Plans

## Alerts

Open Enrollment for 2018 coverage has ended. You may still enroll if you qualify for a Special Enrollment Period or HUSKY. Click Here to learn more or call 1-855-805-4325.

○ ○ ● ○ ||



Small Business  
Coverage



Dental Insurance



Financial Help



Learn About Our  
Plans



Benefits of Coverage



Medicaid/ Children's  
Health

# Financial Help Through ACCESS HEALTH CT

**[www.accesshealthct.com](http://www.accesshealthct.com)** **1-855-805-4325**




- There are two ways you can get help paying for coverage
- Advance Payment Premium Tax Credits
  - Reduce your monthly bill
- Cost-Sharing Reductions
  - Reduce out-of-pocket expenses like deductibles or copays
  - Available at the Silver level for those who qualify
- AHCT uses your projected annual income to determine if you qualify for financial help





# Financial Help Income Guidelines For ACCESS HEALTH CT

## Income Guidelines for 2020 Financial Help

	 Individual	 Family of 2 (no children)	 Family of 4 (no children)
Advanced Premium Tax Credit (APTC)*	MAGI of \$17,236 - \$49,960	MAGI of \$23,336 - \$67,640	MAGI of \$35,535 - \$103,000
Cost-Sharing Reduction (CSR)	MAGI of \$31,225 or less	MAGI of \$42,275 or less	MAGI of \$64,375 or less
HUSKY Health (Medicaid and CHIP)	MAGI of \$17,236 or less*	MAGI of \$23,336 or less*	MAGI of \$35,535 or less*

\*Even if your income is higher than this amount, you may still qualify for Medicaid coverage depending on your household situation. For more information, please contact us.

**Important note:** If your household income changes during the year, your financial help can change too. Be sure to report all changes to your household income to Access Health CT within 30 days. If you fail to report income changes to us, you may have to repay to the IRS some or all of the APTC you received when you file your federal income taxes.

\*If you qualify for Husky Health, you do not qualify for APTC.

AccessHealthCT.com

Follow us on:





# General Health Insurance Questions

[www.ct.gov/oha](http://www.ct.gov/oha) 1-866-466-4446

**OFFICE OF THE HEALTHCARE ADVOCATE**  
STATE OF CONNECTICUT

HomeAbout UsNewsResourcesContact Us

KNOW YOUR RIGHTSCHOOSE YOUR HEALTH PLANCOVERAGE PROBLEMSFOR EMPLOYERSFOR HEALTH PROVIDERS



OHA helps you find the answers when you need it most.  
KNOW YOUR OPTIONS >



**Ted Doolittle**  
*Healthcare Advocate*

Mr. Doolittle oversees a devoted team; providing free assistance to Connecticut Healthcare consumers with plan selection, education, enforcement of healthcare rights, and improving healthcare access.

## WHAT'S THE OFFICE OF THE HEALTHCARE ADVOCATE?

If you need healthcare or healthcare coverage or have problems with your coverage and don't know where to turn, please call us. The Office of the Healthcare Advocate (OHA) is an independent agency here to help you understand what options you have, how to get and fight for your healthcare coverage, including coverage for mental health or substance use treatment, and to make sure you get covered for your healthcare needs.

OHA is YOUR advocate. Our only interest is consumers.

Our services are free and confidential and provided in real time. 1.866.466.4446

## What People Say About OHA

Watch testimonials here:

## NEWS

Tuesday, May 08, 2018

### [Essential Health Benefits Protected](#)

General Assembly Passes Key Consumer Protection

Wednesday, September 20, 2017

### ["Connecticut Speaks Out on Healthcare Costs" Public Meeting Series: Share the Story of Your Challenge Affording Healthcare](#)

Tell your story and impact policy change to make healthcare more affordable

Thursday, March 30, 2017

### [Office of Healthcare Advocate Saves \\$11 million for Consumers in 2016](#)



OHA Videos on YouTube -- click on the image above



# Federally Qualified Health Centers

## [www.chcact.org](http://www.chcact.org)

Provide medical, dental and behavioral health services to people regardless of:

- Age
- Insurance
- Immigration Status
- Ability to Pay

The screenshot shows the homepage of the Community Health Center Association of Connecticut. The header includes the organization's logo and name, along with links for 'Contact Us' and 'Find a Health Center'. A navigation bar contains links for 'About CHCACT', 'About Health Centers', 'CHCACT Programs', 'Jobs at CHCACT & Health Centers', 'Funding Opportunities', 'News & Updates', and 'Events Calendar'. The main content area is titled 'About Health Centers' and features a large question mark icon. Below this, it states 'Connecticut's Health Centers: Providing high-quality medical, dental and behavioral health care to people of all ages in almost every city and town in Connecticut!'. A highlighted box shows '392,000 Patients Across CT'. The page lists various services: 'Adult & Children's Primary & Specialty Care', 'Adult & Children's Dental Care', 'Mental Health & Substance Use Treatment', and 'Translation, insurance enrollment & other supports'. It also includes a section 'Who are health center patients?' with icons representing 'Your neighbors, friends and family', 'Parents, kids and grandparents', and 'People with and without health insurance'. A blue box notes that 'Connecticut's health centers are national quality award winners!'. At the bottom, it provides demographic data for 'Connecticut Health Center Patients': HUSKY: 63%, Commercial insurance: 14%, Medicare: 8%, No insurance: 17%, Under Age 18: 32%, Age 18-64: 61%, and Age 65+: 7%.

Community Health Center Association of Connecticut

Contact Us Find a Health Center

About CHCACT About Health Centers CHCACT Programs Jobs at CHCACT & Health Centers Funding Opportunities News & Updates Events Calendar

## About Health Centers

Connecticut's Health Centers:

Providing high-quality medical, dental and behavioral health care to people of all ages in almost every city and town in Connecticut!

**392,000 Patients Across CT**

- Adult & Children's Primary & Specialty Care
- Adult & Children's Dental Care
- Mental Health & Substance Use Treatment
- Translation, insurance enrollment & other supports

*Who are health center patients?*

- Your neighbors, friends and family
- Parents, kids and grandparents
- People with and without health insurance

*Connecticut's health centers are national quality award winners!*

*Connecticut Health Center Patients:*

HUSKY: 63%	Commercial insurance: 14%	Medicare: 8%	No insurance: 17%
Under Age 18: 32%	Age 18-64: 61%	Age 65+: 7%	

# Department of Social Services

[www.connect.ct.gov](http://www.connect.ct.gov)

CT.gov State of Connecticut



Governor Dannel P. Malloy |

Search

## DEPARTMENT OF SOCIAL SERVICES



Welcome to **ConneCT!**

[¿Habla español?](#) | [Page Help](#)



### Am I Eligible?

See if you may qualify to receive medical benefits, help buying food, and/or cash assistance.

**CHECK NOW**

### MyAccount

Securely access your account and view information about your DSS benefits.

**ACCESS NOW**

New to ConneCT?  
[Create an Account](#)

### About ConneCT

ConneCT is the easy way to get information about your benefits and other DSS programs.

### Get Applications and Forms

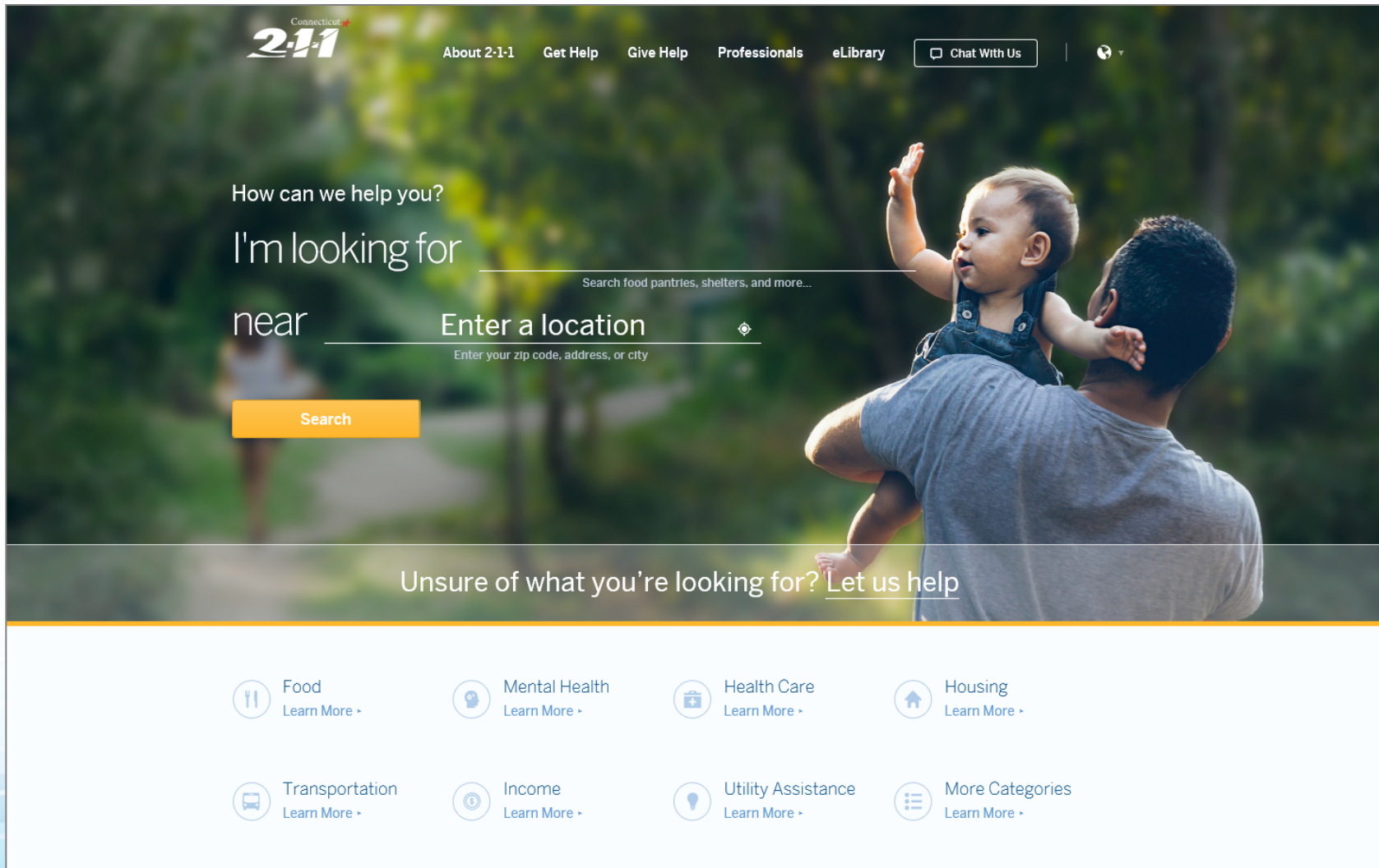
DSS applications and forms are [available online](#).

### Frequently Asked Questions

[Find answers](#) to the most commonly asked questions about ConneCT.

# Support Services

## [www.211ct.org](http://www.211ct.org)



Connecticut  
**2-1-1**

About 2-1-1   Get Help   Give Help   Professionals   eLibrary   [Chat With Us](#)

How can we help you?

I'm looking for

Search food pantries, shelters, and more...









near

Enter a location

Enter your zip code, address, or city

[Search](#)

Unsure of what you're looking for? [Let us help](#)

-  Food  
[Learn More >](#)
-  Mental Health  
[Learn More >](#)
-  Health Care  
[Learn More >](#)
-  Housing  
[Learn More >](#)
-  Transportation  
[Learn More >](#)
-  Income  
[Learn More >](#)
-  Utility Assistance  
[Learn More >](#)
-  More Categories  
[Learn More >](#)



# Community Services Representatives

Safety net in time of need  
with confidential referral  
to community services



## **Sharon Peccini**

Maggie Marley  
United Way of Southeastern CT  
[www.uwsect.org](http://www.uwsect.org)  
P.O. Box #375, Route #12  
Gales Ferry, CT 06335  
(860) 464-6012; (860) 464-3325

## **Greg Vavrek**

JJD United Labor Agency  
[www.ctula.org](http://www.ctula.org)  
272 South Main St.  
Middletown, CT 06457  
(860) 347-8060

## **Katherine Mamed**

JJD United Labor Agency  
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Rocky Hill, CT 06067  
860-258-6640 x-224

## **Emmett Burton**

Lourdes Gonzalez  
JJD United Labor Agency  
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22 Orange Street  
Hartford, CT 06106  
(860) 727-9301

## **Kimberly Keane**

JJD United Labor Agency  
[www.ctula.org](http://www.ctula.org)  
83 Prospect Street  
Waterbury, CT 06702  
(203) 755-8745

# Contact Us CTDOL Rapid Response Unit

860.263.6580 ♦ [dol.rapidresponse@ct.gov](mailto:dol.rapidresponse@ct.gov)

## Susan Fracasso

860.263.6589 ♦ [susan.fracasso@ct.gov](mailto:susan.fracasso@ct.gov)

## Christine Conte

860.952.1708 ♦ [christine.conte@ct.gov](mailto:christine.conte@ct.gov)



/ctdol



/ctdol



/ctdol



/ConnecticutDepartmentOfLabor